**Abigayle Riggins**

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**206-920-9460**

**Work Experience**

**Barista Starbucks**

**Seattle, WA**

**May 2016 to Present**

To first providing a delicious cup of coffee at one of the core store brands in downtown Seattle at a fast-paced location. To now providing an enhanced experience to executives and partners of Starbucks as well as customers and tourists at the first Starbucks Reserve Marketplace at the bottom of the Starbucks Headquarters in Sodo. A store in the Siren Retail brand along with the Capitol Hill Roastery. Responsibilities include:

being familiar with store offerings including small-lot coffee details, exclusive merchandise, mixology specialties, artisan food availability as well as pairings, and details for events within the space. being able to communicate, suggest and guide customers based on their expressed interests.

being able to craft coffee beverages while elevating the coffee experiencing through conversation, demonstration, and pairings.

understanding how to hand-tamp, manually pull espresso, and create latte art.

**Cashier/Customer Service Representative**

**Target - Seattle, WA November 2015 to May 2016**

To ring, quickly and efficiently bag the guests' items, while maintaining a pleasant conversation with them. To process returns, and rectify any situations that customers may have come across during target experience.

**Cashier**

**Fred Meyer - Tacoma, WA June 2015 to November 2015**

Responsibilities

To ring up customers, quickly and efficently bag their items, while maintaining a pleasant conversation with them.

Accomplishments

# **Education**

## Associates of Science

**South Seattle College - Seattle, WA**

September 2015 to December 2016

## High school or equivalent

West Seattle High School

# Skills

Customer Service